

Dear Salon Khouri Enthusiasts,

This time has been difficult for so many around the world. We, in our little community, are so thankful for your support of Salon Khouri. For fifteen years, we have been serving the Northern Virginia community – helping our clients love their hair, providing local jobs, and giving back to our local, non-profit community partners. While our doors are temporarily closed, we are still available online and are doing the following:

- We will be drawing THREE winners each week to win a \$25 SK Gift Certificate from everyone who purchases a gift card or buys product from us online! We had originally been giving out three, \$50 gift cards each week as we initially thought our closure would only last two weeks. Now that it looks like it could be through June, we needed to lower the prize to three, \$25 gift cards each week. We hope you understand and we are so sorry for the change!!
- For every \$100 in online sales of gift cards or product, we will donate 10 food items to Dulles South Food Pantry.
- All proceeds from the <u>WOW Root Color Cover Up</u> we are selling will go to purchase grocery gift cards for our team members.

FIRST: Online gift cards

One way to support Salon Khouri is through purchasing Gift Cards online via:

https://salonkhouri.com/gift-cards/

Our online gift card site is a secure system where you can choose to have gift cards emailed, printed, or mailed. You can purchase one now and use to pay for your next appointment and we encourage everyone to pick one up for a healthcare worker as a special 'Thank You' to them for working the front lines of this over the coming weeks. They are working tirelessly, having to stay away from family and friends, to serve us. They are simply incredible individuals! We will be having a Thank You celebration after all of this is behind us!

SECOND: Online product purchases from Salon Khouri

We are offering curb-side pickup, free local delivery, or we can ship products to you, for a flat \$5 shipping rate. Due to agreements we have signed with Kevin Murphy and Eleven, we are not able to sell these via an online store, however, we have created a way for you to request the orders via our online

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Salonkhouri.com | saloninfo@salonkhouri.com | 703.273.7878

booking website and phone app, which securely stores your credit card information with WorldPay, our merchant processor.

To request a product order, simply follow the steps below:

Either from the Salon Khouri phone app (available for download in your phone's app store) or from https://na0.meevo.com/OnlineBookingApp/booking/guest-info?tenantId=11173&locationId=101396:

- 1) Click the Log In link in the upper right-hand corner.
- 2) If you have registered before, simply enter your email address and your password. If you have not signed up for an account, click the Sign Up Now! link.
- 3) Once logged in, you will see the initial page:

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Salon Khouri- Dulles	©	Guest Log In
	Guest Information	Salon Khouri - Dulles
	Who are you booking an appointment for? Me Only Next	SCHEDULE WHEN First Available TIME Anytime Guest SERVICE 1 EMPLOYEE Add Guest

- 4) You can leave the drop down to Me Only, then click the Next button.
- 5) Click the PRODUCT option then click Next.
- 6) Then choose Online Product Purchase then click the Next button:



- 7) It will prompt you for an employee choice. Here, you can select Any Employee or Specific Employee to choose your primary SK stylist then click the Next button.
- 8) It will then ask you to Choose a Date and Choose a Time simply leave at First Available for the Date and Anytime for the Time. (It's doing this as we are using our online booking system to capture your product request. When you get through all the steps, it will alert our desk to fulfill the order).
- 9) Click the Find Openings button.
- 10) Choose any time option that appears (rest assured; it is not booking an appointment).

Wed N	lar 18, 2020	3 Openings
WCU I	10,2020	o openings
	5:30 PM - 5:45 PM ONLINE PRODUCT	Select
	with PRIYA	
	5:45 PM - 6:00 PM	
	ONLINE PRODUCT	Select
-	with PRIYA	
	6:45 PM - 7:00 PM	
	ONLINE PRODUCT	Select
	with PRIYA	

11) If this is your first time using our online booking system, the next screen connects to our secure Merchant Provider, WorldPay, where you will be asked to enter your credit card information, otherwise, it will take you to step 12.

We require a credit card in order to book
your appointment. Please enter your credit
card info to continue

Card Information	* Denotes a required field
*Card Number:	
*Expiration:	Month 🔻 / Year 🔻
	Next
	Back
	wooldpay

Click the Next button.

12) On the following screen, it will ask for "Notes for service provider." This is where we request that you enter what products you'd like to purchase. Enter those in the box, then click the Book Appointment button:

We're Almost Done!!!	
Wed Mar 18, 2020	
5:30 PM - 5:45 PM ONLINE PRODUCT PURCHASE with PRIYA	
Eleven Hydrate Shampoo Kevin Murphy Shine Spray Kevin Murphy Dry Shampoo Kevin Murphy Young Again Oil	
Back Book Appointment	

The next screen will confirm that everything went through:

Your Appointment Is Booked!	
Salon Khouri - Dulles	
Add to Calendar	
Wed Mar 18, 2020	
ONLINE PRODUCT PURCHASE with KAMEN	
View Cancellation Policy	
View larger map 24560 Dulles Landing Drive	
TJ Maxx & HomeGoods Walmart Supercenter Google G Map data @2020 Terms of Use Report a map error	

Again, it will look as if it booked an appointment for you, but it's just a way to notify our desk team of your requested products. Once our desk team receives this notification, you may receive a call from them confirming details – if we do not have your address on file for example, or if they have a question about the products you requested.

Thank you, a million times, for your continued support during this new, different time for all of us. We will get through this together. We are, as always, starting each day with a grateful heart. Today, we are grateful for our supportive community!